



Review and Continuous Improvement Policy

Introduction

This Review and Continuous Improvement Policy outlines the laboratory's commitment to continuous improvement of its quality management system (QMS), processes, and services.

Purpose

The purpose of this policy is to establish the laboratory's commitment to continuous improvement, and to provide a framework for implementing continuous improvement activities.

Scope

This policy applies to all aspects of the laboratory's operations, including its QMS, processes, and services.

Policy

- The laboratory is committed to continuous improvement of its QMS, processes, and services, and will strive to meet or exceed the expectations of its customers.
- The laboratory will regularly review its processes and procedures to identify opportunities for improvement and will implement changes to enhance the effectiveness and efficiency of its operations.
- The laboratory will gather and analyse feedback from its customers, employees, and other stakeholders, and will use this feedback to identify opportunities for improvement.
- The laboratory will regularly assess the competency of its personnel and will provide training to enhance their skills and knowledge.
- The laboratory will regularly review its QMS to ensure it remains relevant and effective and will continuously improve its QMS based on the results of these reviews.
- The laboratory will monitor its performance and set goals for continuous improvement and will regularly review its progress against these goals.
- The laboratory will involve its employees in continuous improvement activities and will encourage their participation and contributions.

Conclusion

The laboratory is committed to continuous improvement of its QMS, processes, and services, and to meeting or exceeding the expectations of its customers. This Continuous Improvement Policy is an important part of the laboratory's commitment to continuous improvement and is intended to establish the laboratory's commitment to continuous improvement, and to provide a framework for implementing continuous improvement activities.